



RIGHTS UPON DISENROLLMENT

A TRU PACE participant has the right to voluntarily disenroll from the program without cause at any time. A participant's voluntary disenrollment is effective the first of the month following the date TRU PACE receives the participant's notice of voluntary disenrollment. TRU PACE must ensure that its employees or contractors do not engage in any practice that would reasonably be expected to have the effect of steering or encouraging disenrollment of participants due to a change in health status. Participants are encouraged to provide as much advance notice as possible for adequate transition and discharge planning which will be provided by the Participant's social worker and PACE IDT.

A previously disenrolled participant may be re-instated in TRU PACE. Participant's reinstatement in the fee-for-service system must begin on the first day of a month.

Until enrollment is terminated, TRU PACE participants are required to continue to use TRU PACE provider services and remain liable for any premiums. TRU PACE shall continue to provide all approved services until the date of termination. TRU PACE will not be liable for non-approved services with the exception of emergency services.

Document based on TRU PACE policy 2-502.1 "Voluntary Disenrollment" and regulations 42 CRF Part 460.162 & 42 CRF Part 460.168